



So,  
What  
Do You  
Think  
Of Us?

GET IN TOUCH WITH US:

[www.worksbakerycafe.com](http://www.worksbakerycafe.com)

1.800.536.9787

120 MAIN STREET, KEENE NH 03431



**the works**®

# PLEASE TAKE A MOMENT TO LET US KNOW HOW WE CAN IMPROVE.

Date \_\_\_\_\_ Store Location \_\_\_\_\_

**1. How often do you visit The Works?**    First visit    Monthly visit    Weekly    Daily

**2. When do you usually visit us?**    Breakfast    Lunch    Snack

**3. Was your order...**    Outta this World    Better than expected    About what you expected    Worse

**If worse, how could it be better?** \_\_\_\_\_

**4. Were you able to get what you wanted?**    Yes    No

**If no, what was unavailable?** \_\_\_\_\_

**5. Please rate the following:**

WORLD CLASS

THUMBS UP

JUST OKAY

THUMBS DOWN

FOOD QUALITY

VALUE FOR MONEY

MENU SELECTION

STAFF PROMPTNESS

STAFF FRIENDLINESS

SHOP CLEANLINESS

SHOP COMFORT

OVERALL EXPERIENCE

**6. What do you like most about The Works?** \_\_\_\_\_

**7. How can we continue to improve?** \_\_\_\_\_

For a response, please give us your name and address \_\_\_\_\_